

Quality Policy

Ultra is committed to “making a difference” for our customers, partners, shareholders, employees and the communities within which we operate. In particular we seek to inspire our employees to work in partnership with our customers to exceed expectations.

It is the objective of Ultra Energy to be a profitable business, recognised as a successful service provider and supplier of quality solutions for control and monitoring equipment to the nuclear market. Therefore the continuing development of our people, processes and business systems are critical to our success. To these ends Ultra Energy will put safety and quality at the heart of everything we do; we believe that where safety leads, quality, and performance follow.

In support of this policy, we commit to:

- Responding to Customer needs, providing products and services that are defect free and consistent with our business objectives, thereby delivering customer satisfaction.
- Complying with statutory and regulatory requirements as well as BS EN ISO 9001 and other controlling standards and approvals.
- Developing Quality Management Systems to comply with standards expected by the Nuclear industry and our Customers.
- Ensuring that nuclear safety is taken into account in decision making and is not compromised by any decisions taken.
- Building and driving a strong safety culture throughout our business, prioritising safety before competing goals.
- Continually reviewing the status, adequacy and effectiveness of the Management systems, taking action where appropriate to enhance performance.
- Developing and driving improvement activity through pro-active risk evaluation and mitigation processes to support business and customer needs.
- Directly involving employees in continuous improvement activities, developing the skills and operational expertise of the workforce to address current and future business needs and objectives.
- Establishing performance indicators across the business to ascertain the performance of our processes and provide continual review and development.

The Ultra Energy Quality Manual defines the policies, associated processes and procedures that are used to establish and maintain consistent and uniform control of the Quality Management System.



Giles Hall
Vice President, Ultra Energy UK
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Review Period: 1 Year